

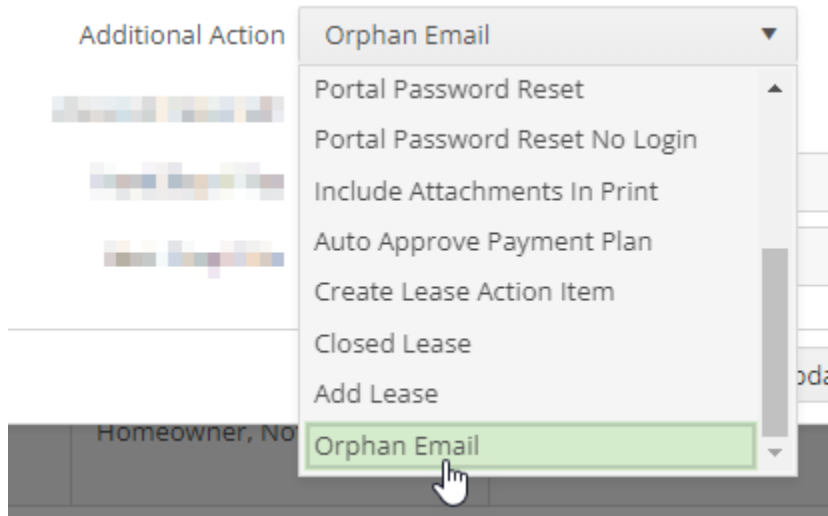
Vantaca Release Overview for Managers

October 13, 2023 Release

Vantaca Features

Orphan Email Additional Action

- Added **Orphan Email** as a new **Additional Action Item Type** to the following Action Item Categories:



- **Orphan Email** will allow users to manage homeowner communications without needing them to be tied to an association and/or homeowner account.
- The Orphan Email is intended to be used in conjunction with incoming emails like the **General Inquiry from Email** action type so that you can easily assign the email to a homeowner before stepping it further through the workflow.