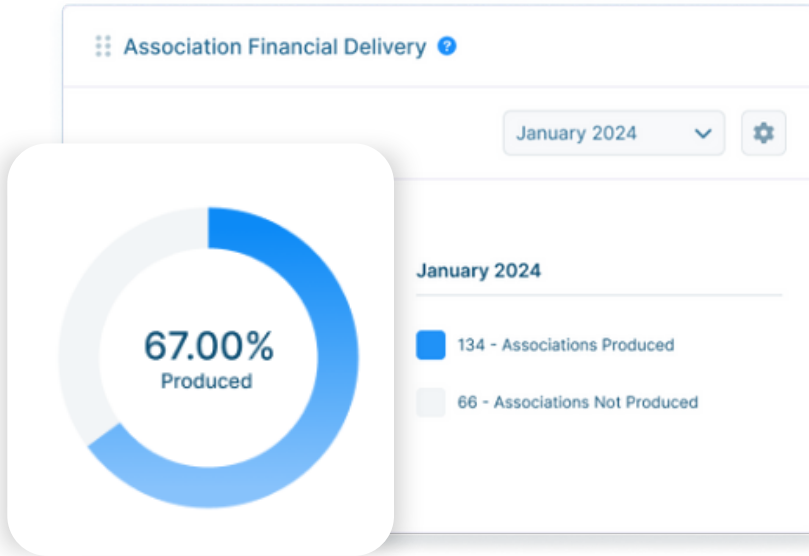


Vantaca IQ for Executives

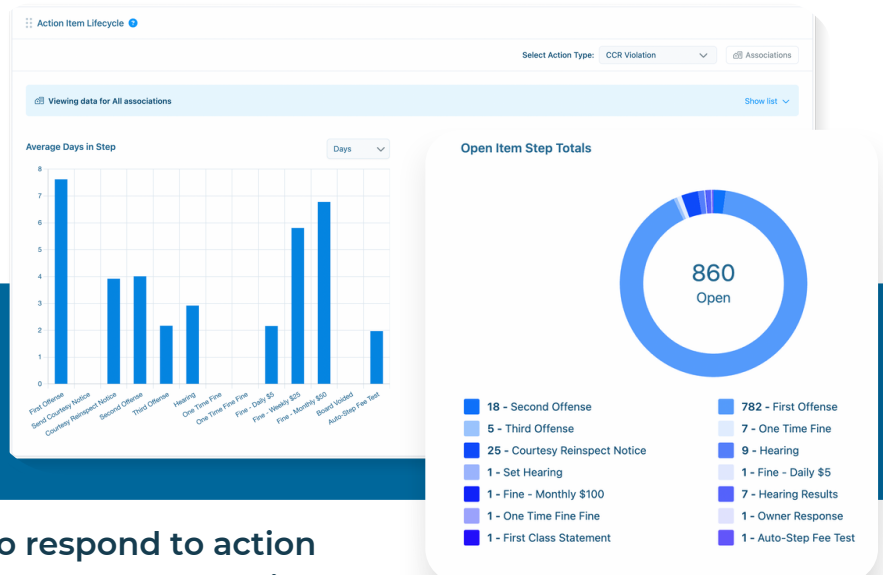
Vantaca IQ offers a robust suite of tools designed specifically for executives to enhance operational efficiency, improve financial performance, and elevate customer satisfaction across the business.



1. Ensure association financials are delivered on time.

Stay on top of your financial delivery SLAs. See the production status of financial delivery across all associations at any given time. On average, management companies utilizing Vantaca IQ experience a 15% enhancement in financial delivery time.

2. Ensure fast response times for great customer satisfaction.



See how long it takes your team to respond to action items and which steps take longer than others. This helps you identify bottlenecks that slow down response times. You can be proactive in resolving bottlenecks by implementing a new process or conducting employee training. Management companies using Vantaca IQ see a 40-45% improvement in aged item resolution.

Vantaca IQ for Executives



3. Evaluate employee performance and cost/benefit for associations.

Compare employee productivity to discern if a given employee is as effective as others in the same role. Compare association activity to discern the cost/benefit breakdown of each association which can help you determine if you should re-price any contracts.

4. Identify and address the most pressing issues across your business.

Configure a unique My Dashboard to track the insights you need in one glance. (You can add any performance tool available within IQ.) Get a high-level overview of what's going on across your business, keep an eye on the most important metrics, and address high-priority issues quickly.

