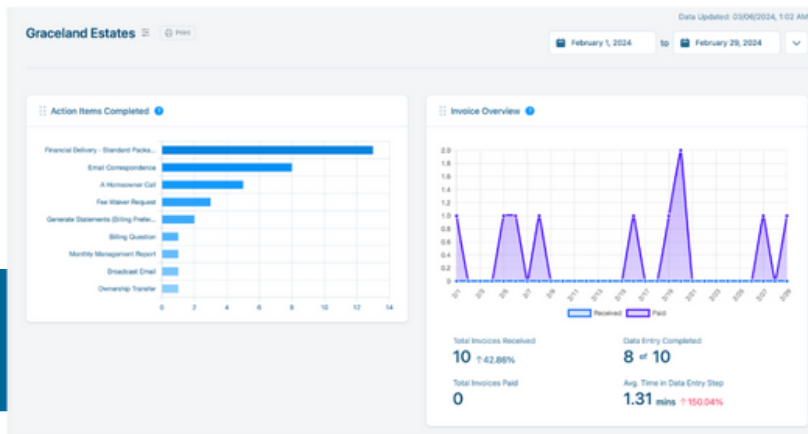


Vantaca IQ for Team Leads

Vantaca IQ empowers people managers with the insights needed to enhance team performance, accountability, and productivity.



1. Track your team's performance.

Get a high-level overview of what's going on across your associations and your teams, keep an eye on the most important metrics, and address high-priority issues quickly. Configure a unique My Dashboard to track the insights you need in one glance.

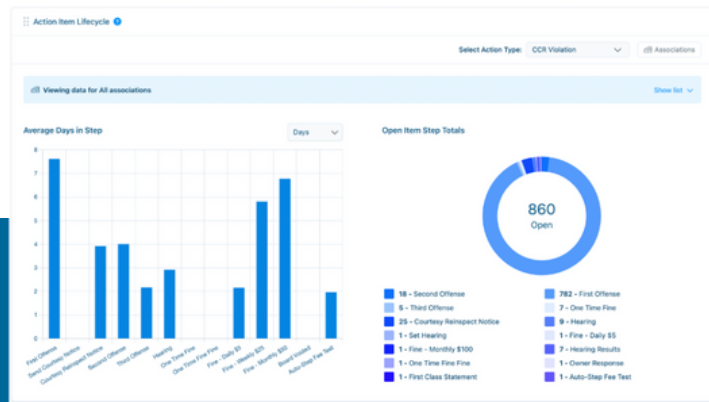
The Open Items table displays a list of tasks and invoices with columns for XN, Type, Step, Last Activity, and Days Open. The data is as follows:

XN	Type	Step	Last Activity	Days Open
20106	Manager Task	Received	10/19/2023, 9:36 AM	138
170981	Invoice	Ready for Payment	02/01/2024, 3:31 AM	33
171000	Financial Delivery - Standard Pack...	Manager Review	03/04/2024, 12:25 PM	32
171058	Invoice	Ready for Payment	02/07/2024, 1:44 PM	27
171079	Invoice	Ready for Payment	02/08/2024, 8:30 AM	26
171454	Invoice	Ready for Payment	03/01/2024, 3:30 AM	4
171473	Financial Delivery - Standard Pack...	Manager Review	03/04/2024, 12:26 PM	3

2. Hold your team accountable.

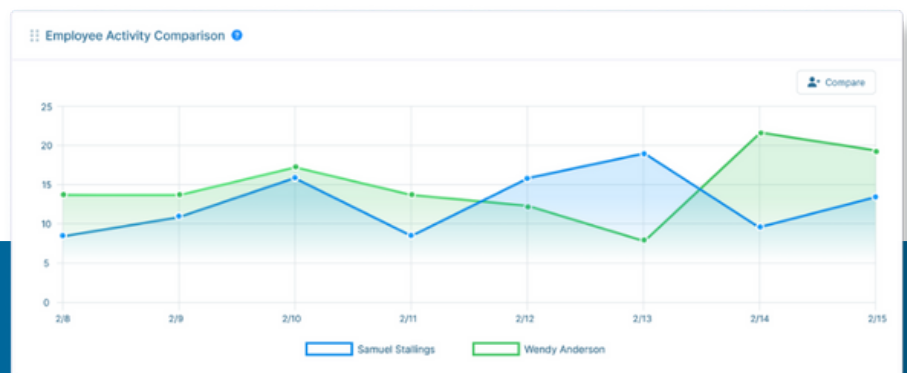
Pinpoint the open action items and unread messages that haven't gotten responses from your team. Provide guidelines around reasonable response times with your team and communicate those expectations to drive results.

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3. Improve your team's efficiency and productivity.

See how long it takes your team to respond to action items and which steps take longer than others. This helps you identify bottlenecks that slow down response times. Focus on the items with the longest lifecycles for process improvements and/or employee training that will drive your team's efficiency. Management companies using Vantaca IQ see a 40-45% improvement in aged item resolution.



4. Retain high-performing employees.

By tracking the workloads distributed among your employees in the same role, you can see who has too much or too little on their plate. Balancing your team's workload can reduce stress and help you retain high-performing employees.