

Vantaca April 2026 Release Notes

Generated: 2026-04-30

★ Latest updates appear at the top of tables • Updated throughout the month

★ Highlights This Month

- **CMP:** XN Lab is now available, giving users a visual, interactive diagram of any action type workflow, with export options.
- **Revenue Manager:** Management contracts and templates now support multiple flat fee charges on the new Flat Fees tab, alongside the existing Per Door Rates tab.
- **Manage Mobile:** You can now pinch to zoom on photo attachments in violations, work orders, and ARC requests on both iOS and Android.

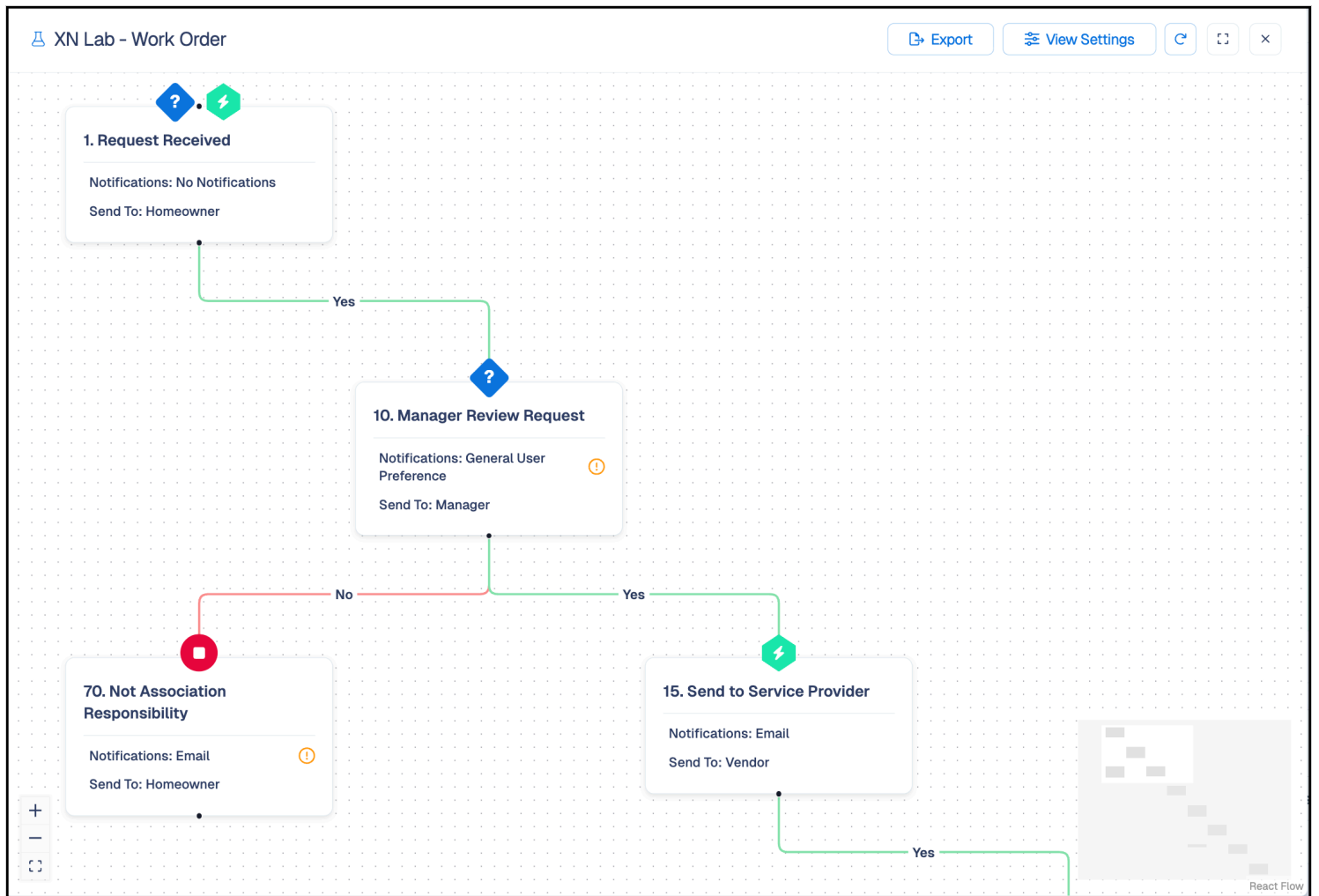
Contents

- [New \(2\)](#)
 - [CMP: XN Lab](#)
 - [Revenue Manager: Management Contract Flat Fees](#)
- [Updates \(5\)](#)
- [Fixes \(34\)](#)

New

XN Lab

XN Lab is now available in CMP, giving users a visual, interactive view of any action type workflow. Click XN Lab on any action type to open a diagram that maps the full progression of steps from start to finish, including every branching path.



Each step appears as a card showing:

- Icons to indicate the function of the step (hover to see what each icon means)
- Step order and name
- Notification method
- Send To recipients

Color-coded connector lines show the decision tree:

- Green lines indicate the next step when Yes
- Red lines indicate the next step when No
- Dotted lines represent optional paths

When a workflow loops back to an earlier step, that card is flagged rather than repeated in the diagram.

You can export workflow diagrams directly from XN Lab as a PNG, SVG, PDF, or HTML file.

Related Articles:

- [XN Lab](#)

Management Contract Flat Fees

Revenue Manager management contracts and templates now support multiple flat fee charges. The Management Fee section has been redesigned with two tabs (Flat Fees and Per Door Rates), replacing the previous Charge Structure dropdown.

Management Fee Contract Cancel **Save Changes**

- General Information
- Generation Settings
- Approvals
- Payments
- Management Fee

Management Fee

Flat Fees
Per Door Rates

[+ New Flat Fee](#)

Charge Type	Association Expense...	Amount	Description
▼	▼	▼	▼
Copy & Printing	845 - General Reser...	\$250.00	Copy and printing fo... Edit Remove
Attorney Fee	5751 - AppLega Atto...	\$3,500.00	Attorney fees Edit Remove

On the Flat Fees tab, you can add one or more flat fee charges to the contract. Each charge requires a Charge Type and Association Expense GL account, plus an Amount. An optional Description field controls how the charge appears on posted invoices; if left blank, it defaults to "Flat Fee." Multiple flat fees can be added to a single contract.

On the Per Door Rates tab, you can configure fees based on the number of units in the association, with optional minimum and maximum limits. A Charge Type field has been added to this tab. Minimum and maximum limits apply only to per door rates, not to flat fees.

You can configure one or both tabs depending on how your management company structures its fees. Funds are no longer set at the contract level. They are now managed at the charge level in Revenue Manager > Configuration.

Related Articles:

[Revenue Manager: Contracts and Templates](#)

Updates

Release Date	Details	Customer Impact	Roles Affected	Related Articles
Manage Mobile 2026-04-28	Username Now Visible in Violation and Work Order History (iOS and Android) The Manage app now displays the username of the person who created or last modified each entry in violation and work order history, making it easier to track accountability and audit activity.	Community Managers can now see who created or last modified each violation and work order history entry.	Community Managers	Vantaca Manage App: Violations Vantaca Manage App: Work Orders
Manage Mobile 2026-04-28	Faster ARC Request Sync (Android) ARC requests on Android now sync incrementally, downloading only records modified since the last sync instead of re-downloading all records each time.	ARC requests load faster after the initial download in the Manage app on Android.	Community Managers	Vantaca Manage App: ARC Requests
CMP 2026-04-08	Call Center Enhancements The following permissions are now enforced on the Homeowner Profile: <ul style="list-style-type: none"> Homeowner Ledger (View) Homeowner Bankruptcy (View) Homeowner Credit (View) Homeowner Rent (View) Activity Notes (View) Logins (View) Homeowner Action Items (View) 	Staff gain clearer, more controlled access to homeowner data from the Call Center and Homeowner Profile, including enforced tab permissions and a tooltip showing specific board roles.	Community Manager	Role Securities Homeowner Profile and Account Navigation

Release Date	Details	Customer Impact	Roles Affected	Related Articles
	<p>New permissions added:</p> <ul style="list-style-type: none"> Homeowner Contact Info (View) Homeowner Contact Info (Add/Update/Delete) <p>The Board/Committee indicator tooltip now shows the specific roles tied to the board email address. When multiple roles are present, the first two display alphabetically, followed by "and more..."</p>			
Manage Mobile 2026-04-07	<p>Pinch to Zoom on Photo Attachments</p> <p>You can now pinch to zoom on photo attachments in violations, work orders, and ARC requests on both iOS and Android. Zoom in up to 3x to inspect details, then pinch back out to close the photo.</p>	Inspecting photo attachments is easier and more precise directly within the app, without needing to open images elsewhere.	Property Manager	Vantaca Manage App: Violations Vantaca Manage App: Work Orders Vantaca Manage App: ARC Requests
Manage Mobile 2026-04-07	<p>Keyboard No Longer Blocks Text Fields</p> <p>When typing in the Required Actions field on violations or the Notes field on work orders, the screen now scrolls to keep the text field visible above the keyboard.</p>	Users can see what they're typing without the keyboard covering the input area, making it faster to complete notes in the field.	Property Manager	Vantaca Manage App: Violations Vantaca Manage App: Work Orders

Fixes

Release Date	Details	Customer Impact	Roles Affected	Related Articles
CMP 2026-04-28	<p>Retained Earning Start Date Error</p> <p>Fixed an issue where updating the fiscal year starting month in Association > Settings > Accounting caused an error.</p>	Accounting administrators can now save fiscal year changes without error.	Accounting administrators	N/A
CMP 2026-04-28	<p>Edenred Invoice Check Numbers</p> <p>Fixed an issue where invoices paid through Edenred did not generate a check number.</p>	Check numbers now appear correctly on Edenred-paid invoices.	Accounting staff	N/A
Manage Mobile 2026-04-28	<p>Fixed: Inspection Sync Issues (iOS)</p> <p>Fixed an issue on iOS where some inspections failed to sync properly, which could prevent updated records from appearing in the app.</p>	Inspections sync reliably on iOS, so users always see the most current data.	Community Managers	Vantaca Manage App: Inspections
CMP 2026-04-27	<p>Collections: Letter Rollback on Charge Reversal</p> <p>Fixed an issue where collections letters did not roll back when a charge was reversed.</p>	Collections letters now correctly roll back when a charge is reversed.	Managers, Administrators	Overview of Collections in Vantaca
2026-04-24 CMP	<p>Action Items: Duplicate Email Notifications</p> <p>Fixed an issue where Action Items were sending duplicate notification emails to users on workflow steps.</p>	Action Item notification emails now send correctly, without duplicates.	All users	Action Item Notifications
2026-04-22 CMP	<p>Fiscal Period Closure via Action Item</p> <p>Fixed an issue where the fiscal period was not closing when triggered via a financial delivery action item.</p>	Staff can now close fiscal periods through the financial delivery action item workflow as expected.	Accounting / Property Managers	Action Step Additional Actions How To Create & Edit Your Financial

Release Date	Details	Customer Impact	Roles Affected	Related Articles
				Delivery Action Item
2026-04-22 CMP	Bank Register LedgerID Filter Fixed an issue where the LedgerID filter on the Bank Register was not returning results when searching by LedgerID.	Accounting staff can now filter and search the Bank Register by LedgerID and see accurate results.	Accounting Staff	Overview of the Association Bank Register Page
2026-04-22 CMP	Homeowner Profile Attorney Field Display Fixed an issue where the attorney assigned field on the Homeowner Profile displayed with unreadable text in dark mode.	Staff using dark mode can now read the attorney name on a homeowner profile clearly.	Property Managers / Staff	Homeowner Profile and Account Navigation
2026-04-22 CMP	Copy Action Item Error Fixed an error that appeared when copying an action item, which incorrectly required selecting an association.	Staff can now copy an existing action item without triggering a false association validation error.	Property Managers / Staff	Copying An Action Item
2026-04-22 CMP	Link Copied to Clipboard Notification Fixed an issue where the Link copied to clipboard notification did not dismiss when navigating away from the page.	The Link copied to clipboard notification now dismisses automatically when navigating away from the page.	All Users	N/A
2026-04-22 CMP	Invoice Import GL Code Display Fixed an issue where the GL code displayed after an invoice import did not match the GL code specified in the import file.	Accounting staff can now trust that the GL code displayed after an invoice import matches the code specified in the import file.	Accounting Staff / Administrators	Import Templates
2026-04-22 CMP	Homeowner Email Replies in Action Items Fixed an issue where some homeowner email replies were not appearing in the associated action item.	Staff can now see homeowner email replies threaded back into the associated action item.	Property Managers / Staff	General Inquiry From Email Action Item
2026-04-22 CMP	Invoice Save & Msg Button Fixed an issue where the Save & Msg and Update buttons became unavailable after clicking Save & Msg on an invoice.	Accounting staff can now continue editing an invoice after clicking Save & Msg. The Save & Msg and Update buttons remain available.	Accounting Staff	Invoice - Complete Data Entry
2026-04-22 CMP	Statement Pay This Amount Fixed an issue where duplicate homeowner payment methods caused the Pay This Amount on statements to be overstated.	Statements now show the correct Pay This Amount for homeowners who have duplicate payment methods on record.	Accounting Staff / Homeowners	Homeowner Payment Method Generate Statements (Billing Preference)
2026-04-22 CMP	Credit Memo GL Entry Fixed an issue where copying and pasting a GL code on a credit memo caused the GL entry to post as a one-sided entry.	Accounting staff can now paste a GL code on a credit memo without causing a one-sided GL entry.	Accounting Staff	Credit Memos - Setup
2026-04-22 CMP	Reclass Screen GL Account Fixed an issue where the option to add a new GL account was unavailable on the reclass screen for certain invoices.	Accounting staff can now add a new GL account and enter amounts in the reclass screen for invoices tied to Admin Billing contracts.	Accounting Staff	Invoice Reclass
2026-04-22 CMP	Model Association Calendar Events Fixed an issue where calendar events were not copying from the Model Association when setting up a new association.	Administrators can now expect calendar events to automatically carry over from the Model Association when setting up a new association.	Administrators	What is the Model Association and How Does it Work?
2026-04-22 CMP	Bank Register Move Item Fixed an error that occurred when moving a bank register item when the payment date fell at the start of an open fiscal period.	Accounting staff can now move bank register items without error when the payment date falls at the start of an open fiscal period.	Accounting Staff	Moving Bank Register Activity
CMP 2026-04-22	Notice of Late Assessment Statements. Credit distributions were not being calculated	Accounting and collections staff can now generate Notice of Late	Accounting staff, collections	N/A

Release Date	Details	Customer Impact	Roles Affected	Related Articles
	correctly, causing inaccurate totals on statements. Letters for multiple mailing addresses were also being combined into a single PDF instead of generating a separate document per address. Both issues are now resolved.	Assessment letters with accurate statement totals and correctly separated PDFs per mailing address.	teams	
2026-04-20 CMP	Cash Disbursement Report Performance Fixed an issue where this report was timing out or failing to load for some associations.	The Cash Disbursement report now loads within the expected time.	Accounting staff and all users with access to the Cash Disbursement report	N/A
CMP 2026-04-08	Tenants/Leases Navigation and Duplicate Lease Warning Several improvements have been made to the Tenants/Leases section of the Homeowner Profile: <ul style="list-style-type: none"> Clicking the Tenant hyperlink in the homeowner header now navigates to the Tenants subtab without auto-selecting the tenant account. When a tenant account is selected, the Tenants/Leases view displays all tenants and leases for that property. The New Action Item button is now hidden when viewing a tenant account. A warning now appears when a new lease is created for the same tenant, same property, and overlapping active dates, prompting the user to confirm or cancel before saving. 	Tenant navigation from the homeowner header is clearer and no longer causes confusion about which account is selected. The duplicate lease warning helps prevent accidental creation of overlapping leases for the same tenant and property.	Community Manager	Tenants Leases
CMP 2026-04-08	Tenants/Leases Sub-tab Navigation The View Leases and View Tenants navigation buttons on the Tenants/Leases subtabs have been removed. Navigation between the Tenants and Leases subtabs now operates directly via the tab selectors.	Navigation between the Tenants and Leases subtabs is now straightforward and consistent, with no incorrect redirects.	Community Manager	Tenants Leases
CMP 2026-04-08	Calendar Action Item Scheduling Calendar event action items scheduled for a specific day of the month were not triggering during the overnight process for some associations. The overnight scheduler has been corrected to reliably process all calendar events on their scheduled dates.	Monthly calendar-triggered action items such as Debit Card Reconciliation and Resale-Lender Questionnaire generation will now fire as scheduled for all configured associations.	Community Manager	Association Calendar Instructions
CMP 2026-04-08	Pay Now Tab: All Associations View The Pay Now tab on the Pay Invoices screen was not displaying invoices when All Associations was selected, even when eligible invoices were present. Invoices were visible only when a specific association was selected. The Pay Now tab now correctly loads all eligible invoices under All Associations.	Accountants working across multiple associations can now view and process all Pay Now invoices from the All Associations view without switching to individual associations.	Accountant	Invoice Processing: Paying Invoices
CMP 2026-04-08	Activity Notes Date Filter The hidden Note Date column in Homeowner Activity Notes was not filtering correctly when using "Is Equal To" or "Is Not Equal To" operators, causing incorrect records to appear or disappear. Date filtering now works as expected.	The Note Date column filter in Homeowner Activity Notes now returns correct results when filtering by exact date.	All roles	N/A
CMP 2026-04-08	Bi-Yearly Calendar Event Recurrence Calendar events configured with a bi-yearly recurrence rule (every two years) were triggering action items one year early. The overnight process now correctly evaluates the interval setting for yearly recurrence rules.	Calendar events set to repeat every two years will now fire in the correct year, preventing unexpected early action item creation.	Community Manager	Association Calendar Instructions

Release Date	Details	Customer Impact	Roles Affected	Related Articles
CMP 2026-04-08	Portal Key on Homeowner List The Portal Key column on the Homeowner List was displaying the portal key from the property owner record rather than the homeowner record. When these values differed, the displayed key did not match the one used for portal login. The Homeowner List now correctly displays the homeowner-level portal key.	The Portal Key on the Homeowner List now matches the key on the Homeowner Login screen, eliminating confusion when assisting homeowners with portal access.	Community Manager	Generate New Portal Logins
CMP 2026-04-08	Violations Report XN Number Column The XN number column on the Violations Report now supports up to 10-digit XN numbers.	The Violations Report now displays full XN numbers, ensuring staff can correctly reference and cross-check violation action items.	Community Manager	Individual Violations Outside of an Inspection
CMP 2026-04-08	Charge Adjustment After Validation Error When a validation error occurred on the Charge Adjustment window (for example, leaving the Total Adjustment blank), dismissing the error and entering the correct amount before clicking Update did not save the adjustment. The window now correctly processes the update after a validation error is dismissed and valid data is entered.	Users can successfully complete a Charge Adjustment after correcting an initial validation error without needing to close and reopen the window.	Accountant	Navigating the Homeowner Ledger
CMP 2026-04-08	Calendar Recurrence: Last Weekday of Month for Statement Generation Calendar events using the "last weekday of the month" recurrence rule were not reliably triggering eStatement generation action items during the overnight process. The recurrence logic has been corrected to properly handle this rule.	Associations using "last weekday of the month" recurrence for eStatement generation will now have those events trigger as scheduled, eliminating the need for manual workarounds.	Community Manager	Association Calendar Instructions Generating Statements from a Calendar Event
CMP 2026-04-08	Financial Overview Report GL Sort Order GL codes on the Financial Overview Report were not sorting in numerical order. The report now displays GL accounts in ascending numerical order.	The Financial Overview Report now displays GL accounts in the expected numerical sequence, making it easier to review and reconcile financial data.	Accountant	Financial Overview Report
CMP 2026-04-08	Mailing Name Override in Email Merge Tags The Mailing Name Override was not being applied to email body merge tags (Business Name, Deed Name, Mailing Address With Name). The override was correctly applied in the web app, print queue, and letter attachments, but email bodies were using the underlying deed or business name instead. Email senders have been corrected.	Email communications using addressed merge tags now correctly respect the Mailing Name Override, ensuring homeowners receive emails addressed consistently with their statements and letters.	Community Manager	Merge Tags
Manage Mobile 2026-04-07	Fixed an issue on Android where tapping the Update button on a work order with no changes had no effect, leaving the user on the screen.	The Update button now responds correctly when tapped, even when no changes have been made.	Property Manager	N/A
CMP 2026-04-01	Merge tags for Association > Additional Info fields were pulling into email templates even when those fields had no value, causing the raw merge tag text to appear in sent emails.	Email templates containing Additional Info merge tags now display correctly. When an Additional Info field has no value, the merge tag is omitted from the email rather than shown as placeholder text.	Manager Administrator	Merge Tags
Revenue Manager 2026-04-01	Users were unable to save new charges in Revenue Manager > Configuration after a database change that previously allowed null values.	Users can now save new charges in Revenue Manager > Configuration without errors.	Revenue Manager Users	Revenue Manager: Setup