What's Going on with 2FA/MFA



What's 2FA?

- **Two-Factor Authentication (2FA)** is an additional layer of security that we've introduced to Vantaca.
- This optional security ensures that invalidated users are not able to access sensitive homeowner data that is inherent throughout Vantaca. *This feature will need to be turned on as it's disabled by default.*

2FA Settings

• New 2FA setting can be found on the System >

System Settings > Security tab.

System	Settings								
General	Conversion	Security	Web Portal	Reports	Check	AP	Banking	Beta	GL
Two Factor Login									
2 Factor Authentication			(Users can be enabled individually) 🔻						
2 Factor Remember Computer Expiration			60 Day	ys			•		

- You have the option to have a blanket requirement for all users to have 2FA or you can set it individually for certain users. *Note:* Selecting for all users will prompt a system-wide validation to ensure all users have a valid email address.
- You can also set the frequency that you want your users to re-authenticate their login with the 2 Factor Remember Computer Expiration setting, which will default to 60 days.

2FA Column

- 2FA Required
- A 2FA Required column has been added to the Settings > Users grid, which will be enabled by default.

Require 2FA Authentication

 This Require 2 Factor Authentication checkbox will be read-only and not editable if the Required for all users 2FA Setting is enabled. This is where you'll configure 2FA settings for individual users.

Edit		\times
User Name	AP	
Login	AP	
New Password		
Confirm New Password		
eMail	test@vantaca.tst	
Cell Number		
Require 2 Factor Authentication		
	✓ Update 🛇 C	ancel

New Required Fields

 An Email will now be required for both New and current Users to enforce these new 2FA Settings. Attempting to create or edit a user without providing a valid email address will no longer be a viable option:

User Name	Accountant		
Login	accountant		
New Password			
Confirm New Password			
eMail			
	① The eMail field is required.	1	
Cell Number	555555555		
Require 2 Factor Authentication			

2FA in Action

 Once 2FA has been enabled, you'll log in like normal, but now you'll be met with the following authentication screen.

Send Authentication Code				
You are signing in from an unrecognized device. Please choose a method for Vantaca to send you a code for authentication.				
Choose a Method:	eMail at ty***wn@vantaca.com			
	Text at (***) *** - 2571			
	Resend Code			
Enter Code:				
	Remember me on this computer			
	Authenticate			

- The phone number option will only display as an available option if the user has a phone number on their account though.
- An Authentication Code will be sent to the user with the following message:

"Hi [user], To access Vantaca, please enter the following verification code: ######."

2FA Authentication Code

- The authentication code will be valid for 15 minutes.
- Three invalid attempts to input the correct code will return the user to the login page.

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